

### **MINIMUM ORDER**

Orders shipped via common carrier must meet our net dollar minimum of \$3500 from February to July, or \$2750 from August to January. This is a total of plants confirmed and shipped per order. This allows us to provide more efficient shipping. In addition, due to the time and multiple locations involved in the assembly of orders, a quantity minimum of 5 applies to all #1, #2, #3, and #5 containers, whether for will call or delivery.

### **SHIPPING**

At your request, we will arrange shipping for you via common carrier. You will be charged freight, COD, by the carrier, unless you have previously established credit with them. If you are arranging a carrier, please give us at least 3 days' notice prior to shipping to prepare your order. We do not assume responsibility for the handling of plants once loaded.

### **ADJUSTMENTS AND CANCELLATIONS**

Please review your acknowledgements and confirmations as soon as you receive them and notify us of any changes. **On field-grown material, cancellations will not be accepted after January 1st.** Any material cancelled after **March 1<sup>st</sup>** will be subject to a 20% restocking fee. Our goal is to fulfill all of our customers' needs. We, in turn, expect that our customers will honor their orders. We reserve the right to substitute one size larger or smaller on all material. Please be specific when ordering, especially if a specific growth form or size is expected.

### **CUSTOM LABELS**

We can add your company's retail prices, SKUs, and/or our UPCs to our tags for each plant, or you can send us your own tags. If your pricing/SKUs are received by January 15th, the price per tag will be 25¢. Any pricing/SKUs received after January 15th will be 35¢ per label. Please let us know at the time you place your order whether you plan to provide pricing and/or SKUs, or if UPCs are required.